

# REWARD POINTS USER MANUAL



## Q1: What are the Gift Points or Points?

If you register as a member of WIN SOURCE, new users who create a WIN SOURCE account will automatically receive 100 reward points upon registration. Meanwhile, you will earn 5 reward points (equivalent to \$5) for every \$100 spent online, which will be credited once your order is marked as completed. You can use your reward points to receive corresponding discounts on your orders. In addition, you can receive information on special offer products through email newsletters. Just register your name, email address, and other details—member registration does not require any registration fee or annual fee.

※ Reward points can be used starting from your second order. To use points, your order total must exceed \$100. Each reward point is worth \$1, and you can redeem up to 5 points for every \$100 spent on online orders.

※ Here is an example of reward point calculation: If your online order total (including delivery costs) is \$380, you can redeem 15 reward points to receive a \$15 discount (3 × 5 points, as points can be redeemed per full \$100 spent). You only need to pay \$365. If you are a member, you can use your points at any time for eligible orders.

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## Q2: How to check the points ?

You can check the points and their usage history in My Account - Reward Points.

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## Q3: Return/Cancel Points

Whether the order is returned or cancelled, points will be returned to the customer's account for the total amount of the final order.

If the order is cancelled, the points will be returned in full.  
If the order is partially refunded, the points will be returned proportionally.

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## Q4: Expiration of points

Reward points are valid for two years from the date of your last purchase.

For example:  
If you make a purchase on January 2, 2014, your reward points will remain valid until January 2, 2016.

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## Q5: Could I use reward points in my offline orders with my sales representative or my NET Terms order?

Yes, you can use reward points for both offline orders placed through your sales representative and for NET Terms orders.

For every \$100, you can use 1 reward point (with a maximum of 100 points allowed).  
For example, if you place an offline or NET order of \$750, you can use 7 reward points and only need to pay \$743.